

## Installation Instructions



Thank you for your interest in Xtend IVR. The Developer Edition of Xtend IVR offers a rapid application development environment and a single port runtime enabling you to quickly and easily develop, debug and deploy your IVR solution.

To install and use Xtend IVR Developer Edition, please follow the steps given below:

### Installing the Developer Edition

- ▶ Insert CD into CD ROM drive and run the setup "**xivr300-dev.exe**".
- ▶ Installation procedure starts with the **Welcome Wizard**. You can click *Next* to continue.
- ▶ Read the License Agreement carefully and select "**I accept the agreement**". Now, click *Next*.
- ▶ The default installation path for Xtend IVR is "**c:\xivr**". Use *Browse* to select a different location, if required and then click *Next* to proceed.
- ▶ By default, the program shortcut is present in the Start Menu as "**Xtend IVR 3.00**". Click *Next* to continue with the installation.
- ▶ The installation process takes few seconds to copy files into the specified directory. Click *Finish* to conclude the installation.

## Using the Developer Edition

To start the application go to **Start** → **Programs** → **Xtend IVR 3.00** → **Xtend IVR Development Environment**. You will see a message box with version number and release date. Click *OK*. The Development Environment consists of an on-screen phone that allows you to test and debug the IVR script quickly.

## Using a Telephony Card

- ▶ Install the telephony card and its driver. You may need to re-boot the system. Now, click **Start** → **Programs** → **Xtend IVR 3.00** → **Xtend IVR Configuration** to bring-up the configuration window.
- ▶ The drivers for all supported voice cards are listed in the configuration window. Select the voice driver you require and click *Next*  to proceed.
- ▶ Select the desired channel and click  to finish the configuration.
- ▶ Now, go to **Start** → **Programs** → **Xtend IVR 3.00** → **Xtend IVR** to run the Xtend IVR single port runtime.



**Important:** The selected channel will appear in the main window of Xtend IVR and the line status indicator turns green on active calls. The default bank balance script can be changed by using Xtend IVR configuration.

**Note:** You need to have the "GlobalCall" package installed in addition to the standard Dialogic drivers to be able to use Dialogic Cards with Xtend IVR.

The quick start user manual, complete help and a video overview of using the Developer Edition are available in the product CD.

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## Supported Drivers

- PIKA
- Ocha
- Synway
- Donjin
- SIP
- NMS
- Diva Server
- Ai-Logix
- H.323
- Dialogic
- TAPI
- Sangoma

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## System Requirements

- Operating System : Windows 2008/2012/7/8/10
- Processor : Pentium 1GHz
- Memory : 512 MB RAM
- Hard Disk Space : 100 MB
- Other : Speakers/Headphone and Mic

*Note: The minimum system requirements mentioned here shall vary based on the actual user requirements.*